

Pulaski County Library System
Acceptable Computer Use Policy

As part of its mission to provide a broad range of information in a variety of formats and technologies, the Pulaski County Library System provides access to the Internet and other electronic resources. Computer access is free and provided equally to all library users. The Pulaski Public Library System upholds and affirms the right of each individual to have access to constitutionally protected material.

The Pulaski County Library System does not endorse the viewpoints presented or vouch for the accuracy of the information available through the Internet. The library does not monitor and has no control over information obtained on the Internet and cannot be held responsible for its content. While the Internet contains a vast amount of information, it also provides access to sites containing material that some patrons may find offensive, and some material that may be illegal.

In compliance with the Code of Virginia 42.1-36.1 and the Children's Internet Protection Act, all Internet access is filtered. Although the best attempts are made to filter the Internet, some content that could be offensive bypasses the software. The filters can be disabled by Pulaski County Information Technology Department Staff at the request of an adult patron (age 18 and older). Library Staff will attempt to obtain a response within 24 hours of such a request.

Anyone who has a valid Pulaski County Library System patron card and is in good standing with the library or someone visiting the library with valid picture identification may check out the use of a computer. Patrons may use the computer for up to a 2-hour session. Sessions may be extended if no one is waiting to use a computer.

The library affirms the right and responsibility of parents to determine and monitor their children's use of library materials and resources. Only parents/legal guardians can restrict services and materials for their children and only for their own children. Library patrons aged 8 - 18 must have a parent's/legal guardian's signature of permission to use the library's Internet access computers when not accompanied by the parent/legal guardian. Children under the age of 8 may use the Internet only under the direct supervision of their parent/legal guardian.

The Pulaski County Library System provides filtered wireless access to the Internet. Wireless users agree to abide by the library's Computer and Internet Use Policy as it applies to network access or Internet content. The library system is not responsible for the security of the patron's files or any damage or loss of data.

Removable media (ex. DVDs, CDs, or flash drives) or peripherals (ex. cell phones, external hard drives, or media players) may not be used in the networked public access computers. Speakers are provided on computer stations, and the use of personal headphones is encouraged. Personal headphones must be plugged into the provided speakers, not a port on the computer.

Patrons may print in black and white or color from a computer or scan to email at the current fee schedule.

When using electronic resources at the Pulaski County Library System, an individual agrees to abide by the terms of the system's Acceptable Computer Use Policy. Non-compliance may result in denial of access to these resources. Examples of unacceptable use, some of which have legal consequences, include, but are not limited to, the following:

- Attempting to bypass the security of the library technology resources.
- Attempting to tamper with computer hardware or software including operating systems, applications, or files.
- Downloading or installing any files onto library computers. If a download is needed, the patron should contact the library technology coordinator.
- Unauthorized disclosure, use, or dissemination of another's personal information.
- Violations of copyright or other laws.
- Use of library resources to threaten harm, bully, or intimidate another person.
- Use of sounds that are disruptive or offensive to other library users or staff.
- Sending, receiving, or displaying anything that may be construed as offensive, obscene or pornographic.
- Vandalizing the computer equipment or any attempt to damage data, another computer, or networking device.

All reasonable efforts are made to ensure the security of the library's computing resources.

Library Staff may provide limited assistance with electronic resources.

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